

Adding Value with Information



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Overview of Presentation

- Information as key value added component
- Lotus as an information publisher
- Integrating information into products

Information as a Key Value Added Component

- Trends in the 1990's
 - Connectivity
 - More powerful and complex applications
 - Broader penetration
- 1990's-"PC as an information tool"

Two Types of Information

- Information about a product
 - Sales tool
 - End user training and support
- Information as a product

Lotus as an Information Publisher

- Best known for Lotus One Source
- Recently introduced Lotus MarketPlace
- Fast growing \$30 million division
- Mission critical information
- Relationships with over 20 information providers

Lotus MarketPlace

- Macintosh only information product
- Market analysis and prospecting information via CD-ROM
- Integrated multimedia for sales support and end user training

How to Integrate Information into Products

- Improved access to information
- Packaging software with data

Knowing what You Bring to the Table

- Knowledge of available tools and interface
- Different perspective and mindset
- Access to distribution channels

What Makes a Good Deal?

- Shared business goals
- Shared attitude towards risk
- Long term relationships
- Clear and well defined responsibilities
- Broad and exclusive rights
- Willingness to change and renegotiate

Summary

- Information as key component of products in 1990's
- Awareness of the value that you add
- Willingness to enter into relationships



Adding Value to Your Product with Information



The power to be your best.